



# Hybrid Meeting Manual & FAQ

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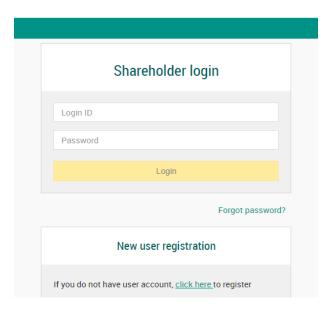




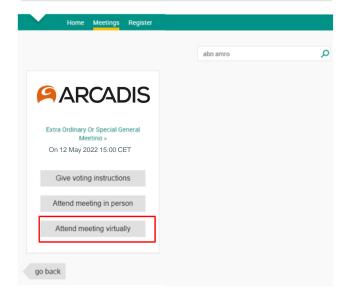
Registration period between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

Go to www.abnamro.com/evoting.

Fill in your login details and click
Login, or register for a user account



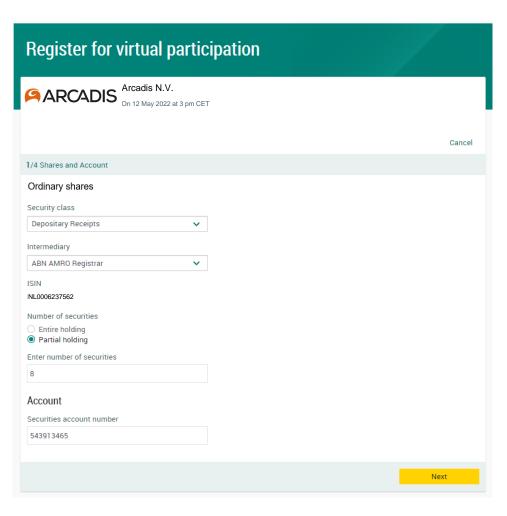
Under 'Meetings' select the upcoming hybrid General Meeting of Arcadis N.V. Click on 'Attend meeting virtually'







Registration period between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

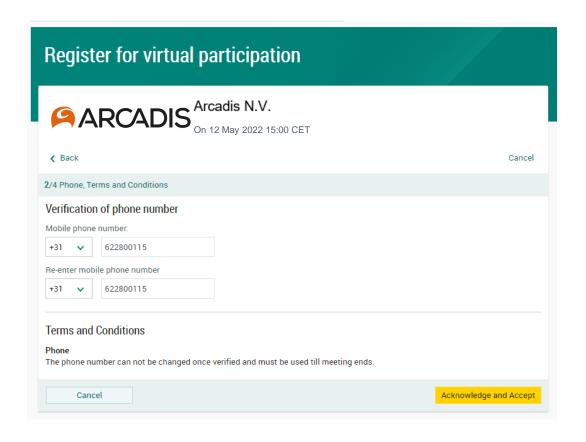


Fill in all details regarding your shares





Registration period between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

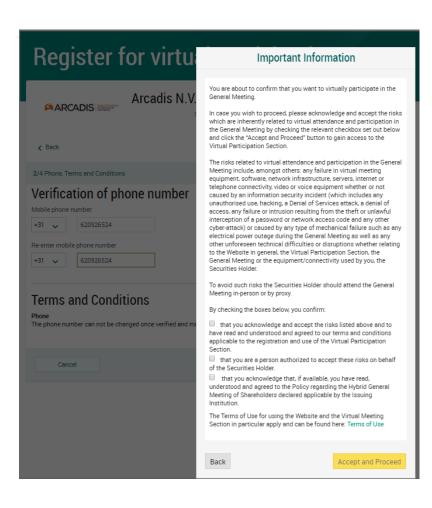


Fill in mobile phone number which will be used for 2-factor authentication





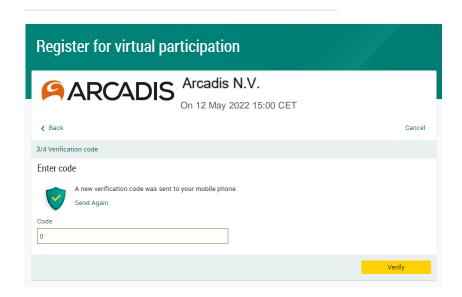
Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET



Notification will be displayed with risks of virtual participance, and terms of use. Please review, and check the three boxes before clicking on 'Accept and Proceed'



Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

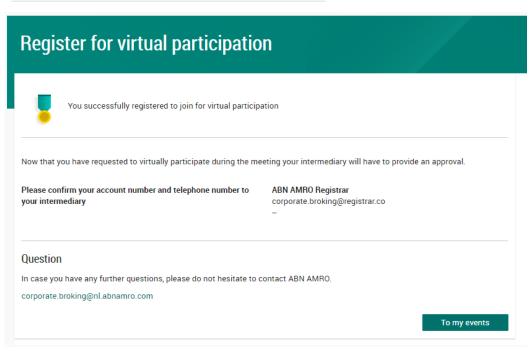


Fill in one-time verification code as sent to your mobile phone number





Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET



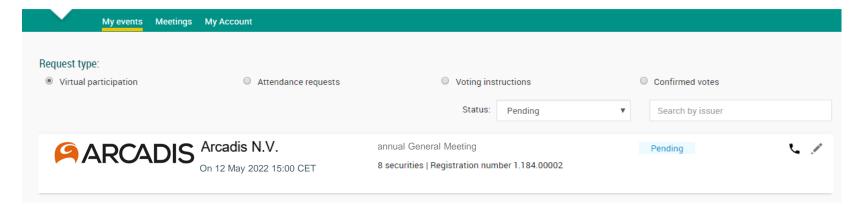
Confirmation of successful registration





Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

Under 'My Events' you will find your request (status: pending, until intermediary approves)







### Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET



Dear Mr. De Grijff,

You have made a request to vote virtually during the annual General Meeting of Arcadis N.V. on 12 May 2022 15:00 CET. It will only be accepted after it has been processed by your intermediary Registrar.

Please make sure that your intermediary registers you on time for the meeting of Arcadis N.V. by confirming your mobile number and account number to us.

#### Intermediary contact information

Intermediary : Registrar

E-mail address : corporate.broking@nl.abnamro.co

Phone number : --

Once your intermediary has confirmed your data and your request to vote virtually during the meeting, you will receive an email from us confirming your registration for the meeting of Arcadis N.V. and information about how to join this meeting.

Yours faithfully,

#### ABN AMRO Bank N.V.

Please email corporate.broking@nl.abnamro.com for all queries.

#### Important information

Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting inperson or by proxy.

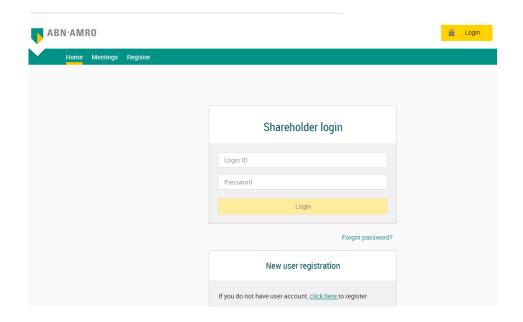
Please be aware of our Terms of Use that apply to our services and have recently been updated, among other things, in connection to the virtual participation, available at <u>Terms of Use</u>.

Once the request has been approved by the intermediary, the shareholder will receive a confirmation e-mail, including further instructions





### On Thursday 12 May 2022, prior to 3pm CET



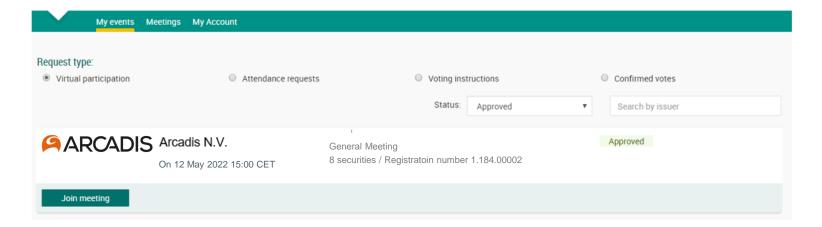
On the day of the General Meeting, log into the shareholder portal (link provided in confirmation email) and click Login





### On Thursday 12 May 2022, prior to 3pm CET

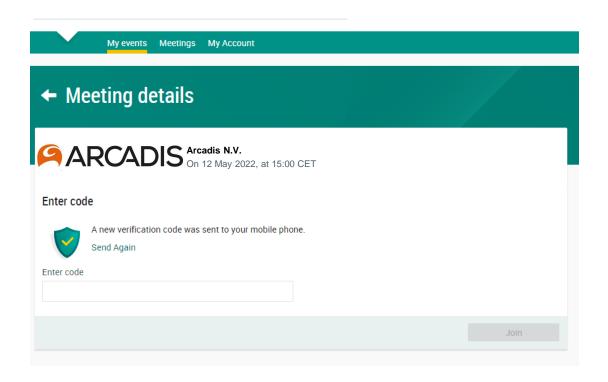
Go to My events and click 'Join meeting'







### On Thursday 12 May 2022, prior to 3pm CET

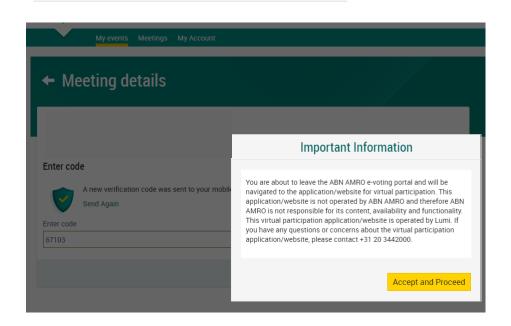


Fill in the one-time verification code as sent to your mobile phone





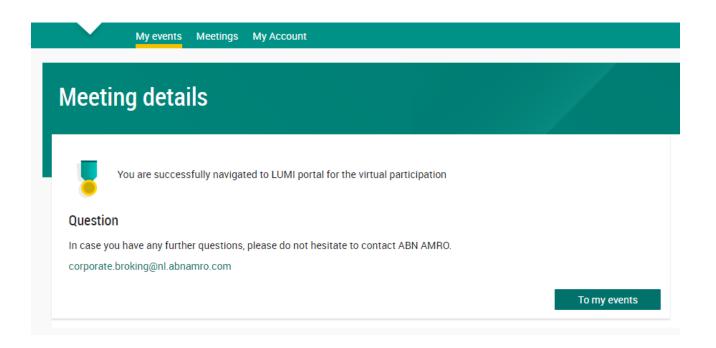
### On Thursday 12 May 2022, prior to 3pm CET



Once the verification code is validated, a notification will be shown. Click 'Accept and Proceed'



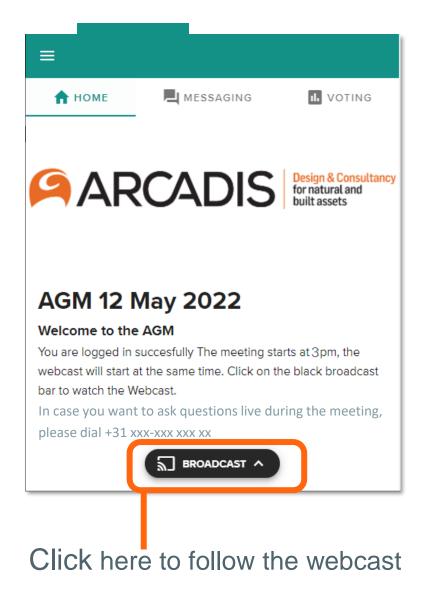
### On Thursday 12 May 2022, prior to 3pm CET



You will then be navigated to LUMI portal (the environment in which meeting is shown and voting is possible)



## Login procedure on the day of the meeting

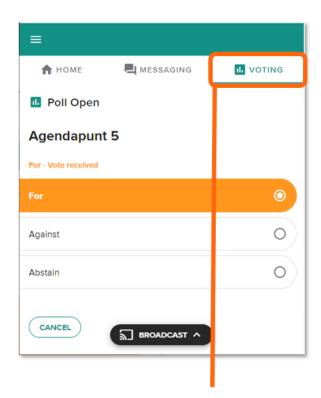




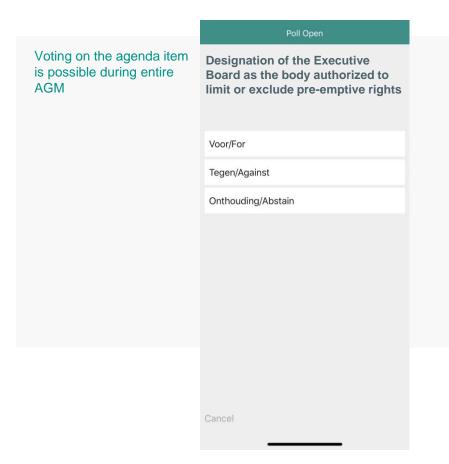


# Virtual voting procedure on the day of the meeting

### 3pm CET: voting is open



Click here to cast your vote

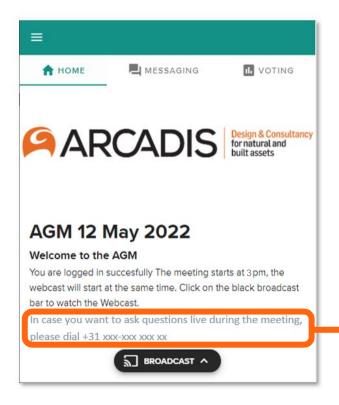






## Asking questions during the meeting

Both shareholders who attend the meeting virtually and shareholders who attend in person will have the opportunity to ask questions live during the meeting.



Shareholders who attend the meeting virtually will be given the opportunity to ask their questions live (just like shareholders who attend the meeting in person). Once you are logged in on the day of the meeting, you will find a phone number to dial on your screen. You will first speak to a moderator who will provide you with further instructions.

If there are other shareholders who have dialed this number you might have to wait for your turn. You will then be given the opportunity to ask your question live during the meeting.

To give all shareholders sufficient opportunity to ask questions, please limit your questions to two per agenda item (there is no limit regarding agenda item 4.a, adoption of the 2021 Annual Integrated Report).



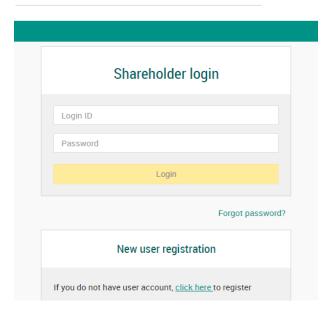


# Registration procedure for in-person attendance

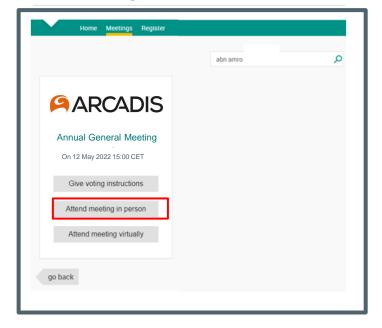
Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET

Go to <u>www.abnamro.com/evoting</u>.

Fill in your login details and click
Login, or register for a user account



Under 'Meetings' select the upcoming hybrid General Meeting of Arcadis N.V.

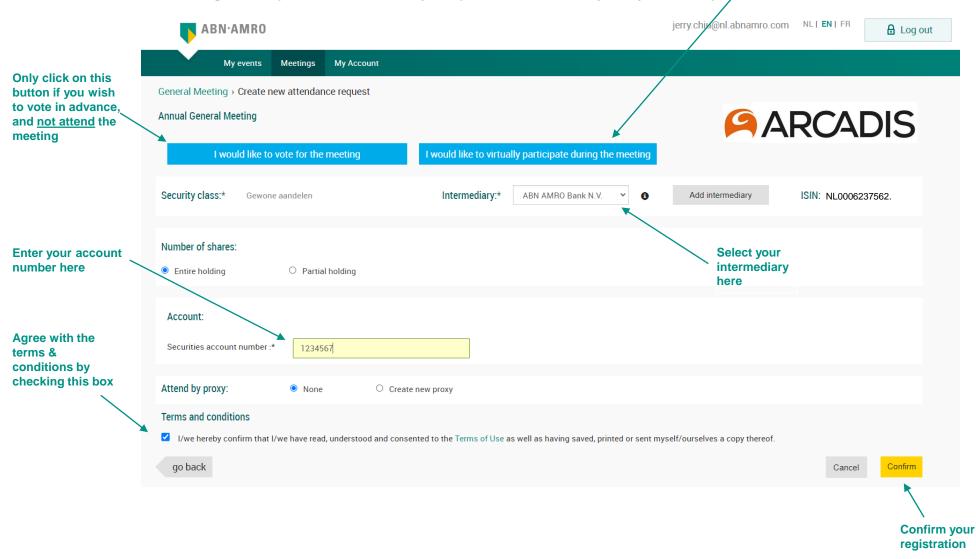






Only click on this button if you wish to attend the virtual meeting and not the physical meeting

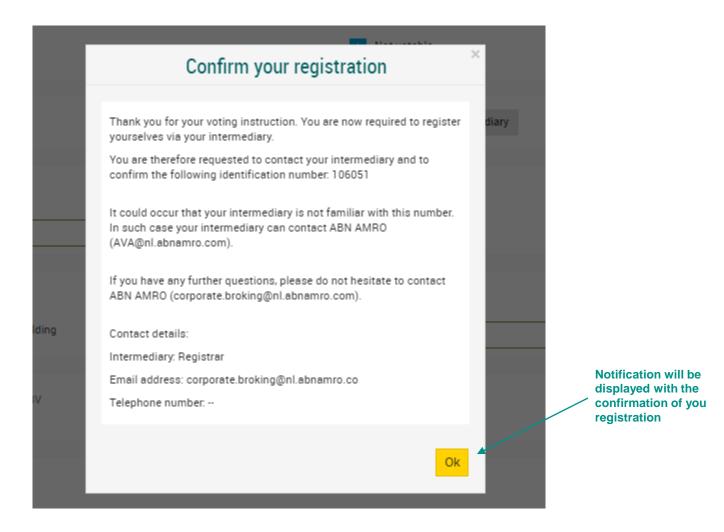
### Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET





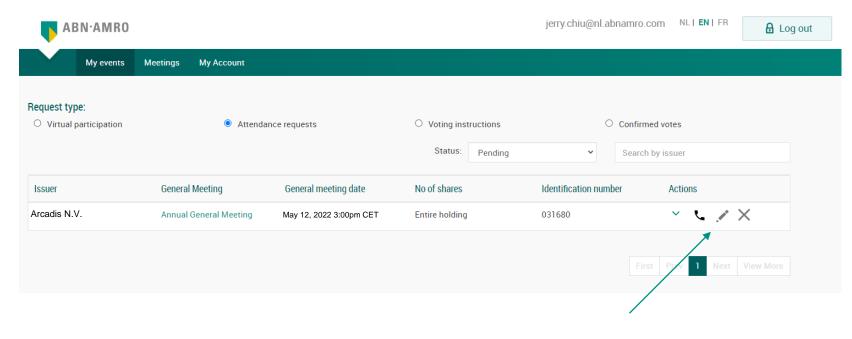


Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET





### Registration period Between: Friday 15 April 2022 and Thursday 5 May 2022, 5.30pm CET



View, change or cancel your voting instructions here if you want before Thursday 5 May, 5:30pm CET









### **Attendance and registration**

#### Q: How can I attend the AGM?

A: Shareholders will be able to attend the AGM in person or virtually. They will have to register their shares through <a href="https://www.abnamro.com/evoting">www.abnamro.com/evoting</a> between Friday 15 April 2022 and Thursday 5 May 2022.

#### Q: Can I attend the AGM in person or follow the webcast if I am not a shareholder?

A: If you are not a shareholder and you wish to attend the AGM in person or follow the webcast, please send a request to <u>ir@arcadis.com</u>.

# Q: How can I register for attendance or vote in advance as a shareholder in the General Meeting of Arcadis?

A: As a shareholder of Arcadis, go to <a href="www.abnamro.com/evoting">www.abnamro.com/evoting</a>, login or create an account, and select the Arcadis annual General Meeting. Choose between 'attend meeting virtually', 'attend meeting in person', or if you cannot attend the meeting select 'give voting instructions'.

#### Q: during which period can I register to attend the meeting or vote in advance?

A. The registration period runs from Friday 15 April until Thursday 5 May at 5.30pm CET.





### **Attendance and registration**

# Q: I registered to attend the General Meeting in person, can I also register for virtual attendance in case I cannot attend the meeting physically?

A: Changing your attendance is possible until the Close of Registration, Thursday 5 May 2022, 5.30pm CET as stated on <a href="www.abnamro.com/evoting">www.abnamro.com/evoting</a>. After the registration deadline you cannot change your attendance.

# Q: I have already registered for virtual attendance at the General Meeting, but now I would like to attend in person or through a proxy. Is that possible?

A: Yes, as long as you make this change before the Close of Registration, Thursday 5 May 2022, 5.30pm CET, as further specified on <a href="www.abnamro.com/evoting">www.abnamro.com/evoting</a>. After the registration deadline you cannot change your attendance.

#### Q: Can I test my access to the virtual environment ahead of the General Meeting?

A: Yes, you can do this after the Close of Registration (Thursday 5 May 2022, 5.30pm CET), following the guidelines on <a href="www.abnamro.com/evoting">www.abnamro.com/evoting</a>. Should you face difficulties, please contact ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.

### Q: How do I know if my bank has approved my registration to attend the General Meeting virtually?

A: You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation lakes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 628 6070. We advise that you use the testing period before the day of the General Meeting to test your access to the platform.





### **Attendance and registration**

Q: I have not received an email from ABN AMRO, what should I do?

A: Please contact ABN AMRO via ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.

Q: The ABN AMRO platform is not allowing me to log in, what should I do?

A: Please contact ABN AMRO at ava@nl.abnamro.com or by telephone +31 (0)20 628 6070.

Q: I do not know my login details for the ABN AMRO platform?

A: You can easily request a new password via <a href="www.abnamro.com/evoting">www.abnamro.com/evoting</a> or contact ABN AMRO via: ava@nl.abnamro.com.



### On the day of the meeting

#### Q: As of which moment can I log into the virtual General Meeting?

A: You can log in as of 60 minutes before the start of the General Meeting (we target opening of the General Meeting at 3pm CET). Once you have done so you are counted as a shareholder attending the virtual Meeting, even if you leave before the start or at any time during the General Meeting (whether or not due to an internet connection failure). We encourage you to log in timely and not to do this last minute.

### Q: What happens when I log in too late?

A: You will be able to log in during the 60 minutes prior to the start of the AGM. The meeting will start at 3pm CET on Thursday 12 May 2022. When you log in for the first time *after* the meeting has started, you will not be registered as virtual attendee and you will not be able to vote.

#### Q: Can I ask questions during the AGM?

A: Yes, Shareholders who attend the meeting virtually will be given the opportunity to ask their questions live (just like shareholders who attend the meeting in person). Once you are logged in on the day of the meeting, you will find a phone number to dial on your screen. You will first speak to a moderator who will provide you with further instructions.

If there are other shareholders who have dialed this number you might have to wait for your turn. You will then be given the opportunity to ask your question live during the meeting.

To give all shareholders sufficient opportunity to ask questions, please limit your questions to two per agenda item (there is no limit regarding agenda item 4.a, adoption of the 2021 Annual Integrated Report).

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### voting

#### Q: What do I need to do to vote at the AGM?

A: You can submit your votes in advance or attend the AGM virtually or in person and vote during the AGM. You need to register first via <a href="https://www.abnamro.com/evoting">www.abnamro.com/evoting</a>.

#### Q: When can I vote during the AGM?

A: Once the Chair has opened the AGM you will be able to vote until the Chair declares the voting closed, which is after the last voting item.

### Q: How do I know that I have voted at the virtual meeting?

A: The application will confirm that your votes have been received.

#### Q: How can I submit a vote?

A: During the meeting only shareholders who registered their shares for the General Meeting will be able to vote. Press the voting button to submit your votes. When selecting the button of your choice your vote will be cast automatically. Please submit your votes on all voting items. You will see a confirmation on your screen. Please make sure you are connected to the internet.

### Q: How can I change my vote?

A: You will be able to change your votes during the virtual General Meeting. You will be able to vote or change your votes until the Chair declares that the voting will be closed (after the last voting item).





### voting

#### Q: Are my votes valid when leaving the virtual General Meeting early? Can I re-join?

A: Yes, assuming you have logged in successfully prior to the start of the virtual General Meeting, leaving early will not affect the votes cast before you left. Re-joining the virtual General Meeting after you have left is possible and you will also be able to vote again. The polls for all voting items are open during the entire General Meeting and will be closed after the last voting item on the agenda has been discussed.

Q: When there is a failure in my network connection, or my device stops working during the virtual General Meeting will I be able to log in and continue to participate in the virtual Meeting once the connection has been restored?

A: Yes, assuming you have logged in successfully prior to the start of the virtual General Meeting, you will be able to continue to attend the meeting after the network connection has been restored. You will also be able to vote on agenda tems. The polls for all items are open during the entire General Meeting and closed after the last voting item on the agenda has been discussed.

### Q: Are there any voting restrictions when participating online?

A: When participating online split-voting is not possible as it is not supported by the platform yet.

#### Q: I have registered for online participation, but sold my shares after that. Can I still vote?

A: Yes, according to Dutch law the 28th day before the day of the General Meeting (Thursday 14 April 2022, the "Record Date") is the decisive date, and that date determines who will be able to vote at the General Meeting. As registration is only possible after the Record Date, the right to vote remains even if you have already sold your shares between the Record Date and the date on which you register for the General Meeting (ultimately Thursday 5 May 2022, 5.30pm CET).





### **Voting through a proxy**

# Q: I have already voted through a proxy on the ABN AMRO website, can I change my vote during the General Meeting?

A: If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 5 May 2022, at 5.30pm CET.

# Q: I have already voted through a proxy on the ABN AMRO Website, can I still follow the virtual General Meeting?

A: Yes, if you have already voted through a proxy but you wish to follow the webcast, please send a request including your name and your registration number (obtained through the ABN AMRO registration process) to <a href="mailto:ir@arcadis.com">ir@arcadis.com</a> and you will receive further instructions for following the webcast.

Q: I have already voted through a proxy on the ABN AMRO website, do I need to vote again?

A: No, your proxy voting instruction will remain valid.





### **General questions**

#### Q: How does ABN AMRO ensure that online participation will be without issues?

A: The application ABN AMRO offers is relatively new, at least in the Netherlands. In other countries, such as the United States of America and the United Kingdom, hybrid and virtual-only shareholder meetings, are common. ABN AMRO offers the application through third parties that have gathered experience with organizing these hybrid and virtual shareholders meetings outside the Netherlands. But even though ABN AMRO has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders may experience issues that are common to any first-generation innovative application.

### Q: Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

A: When you participate online, you will be able to take into account the deliberations at the General Meeting before you decide how to vote. If you grant a proxy voting instruction, your vote has, in fact, been cast before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 5 May 2022, at 5.30pm CET.

### Q: What will be done with all my personal data that I had to provide when opting for (online) participation?

A: Arcadis and ABN AMRO adhere to their privacy policies, which can be found on <a href="https://www.arcadis.com/en/global/privacy/">https://www.arcadis.com/en/global/privacy/</a> and <a href="https://www.abnamro.com/en/footer/privacy-statement.html">https://www.abnamro.com/en/footer/privacy-statement.html</a>

#### Q: Are there any rules and conditions set by Arcadis that apply to the virtual General Meeting?

A: Yes, we refer to the Hybrid Meeting Policy which can be found on www.arcadis.com. When you participate online, please make sure you have read this policy.





### general questions

#### Q: I do not have a smartphone, tablet or pc. Will I be able to attend the virtual General Meeting?

A: Unfortunately, in that case you cannot attend the General Meeting virtually. If you are registered for the meeting, you can give voting instructions in advance, or you can choose to attend the meeting in person.

#### Q: My internet connection is not working properly. Will I be able to attend the virtual meeting?

A: You will need a working internet connection during the meeting. On your phone you could use a mobile signal (3G/4G), if available, or use WiFi.

#### Q: What are the terms of use?

A: You can find the terms of use on www.abnamro.com/evoting. If you participate online, please make sure you have read this policy.





### general questions

### Q: How do I know this is a safe way to vote?

A: The website of ABN AMRO has been thoroughly tested by various parties.

### Q: Which device should I use to participate in the virtual Meeting?

A: You can participate with any device that has a working internet connection and successfully logged into the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge and Safari.

# Q: The device that I will use for online participation has a camera: will I be visible in the General Meeting to other participants or anyone else?

A: No, you will not be visible.

#### Q: When I participate online, will other shareholders know that?

A: No, you will be registered on the registration list of all shareholders attending the General Meeting, in accordance with the provisions of the articles of association of Arcadis. Your information will not be shared with other shareholders of Arcadis.

### Q: Who can I contact if my question is not listed?

A: You can contact ABN AMRO via email corporate.broking@nl.abnamro.com or by telephone +31 (0)20 628 6070.



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